Welcome to
Queen Mary's Hospital
Sidcup
qmh.oxleas.nhs.uk
Welcome to Queen Mary’s Hospital (QMH)

We’re delighted to be working with our partners at Queen Mary’s Hospital, leading a new and innovative approach to delivering healthcare, ensuring local people access the very best NHS services possible.

We’re investing £30m into developing facilities and services at the hospital, bringing social care and health services together.

Andy Trotter, Chair of Oxleas NHS FT

Partners

Dartford and Gravesham NHS Trust provides a range of hospital-based services

Guy’s and St Thomas’ NHS Foundation Trust provides a wide range of general and specialist hospital and community health services to patients living in Southwark, Lambeth, south east London and further afield

King’s College Hospital NHS Foundation Trust provides local services in south east London from a number of hospital sites. Specialist services are also available to patients across a wider catchment area

Lewisham and Greenwich NHS Trust provides hospital and community-based services

Hurley Group Urgent Care Centre (UCC), which is open 24 hours-a-day

Oxleas NHS Foundation Trust owns and manages the hospital and also provides community health, mental health and learning disability services on site

NHS Bexley Clinical Commissioning Group represents local GP commissioners

London Borough of Bexley provides a wide range of services including social care
Guy’s Cancer at QMH

Guy’s and St Thomas’ state-of-the-art Cancer Centre will provide 16,000 radiotherapy and 4,600 chemotherapy treatments a year, allowing patients to receive treatment close to home rather than having to make the trip to central London.

The centre will include two new linear accelerator machines for radiotherapy treatment, as well as chemotherapy treatment facilities.

Macmillan Cancer Support and Dimbleby Cancer Care will also have a presence in the centre, with a £200,000 Dimbleby Macmillan Support Centre for cancer patients and their families.
B Block

Work has started on the £22.9m redevelopment of the ground and first floors of the main building to provide modern and well-designed clinical accommodation and bring outpatient services together.

The ground floor includes:
- New entrance lobbies, reception area and waiting space
- Pharmacy
- Urgent Care Centre (UCC)
- Blood tests
- Outpatients area for adults with learning disabilities

The first floor includes:
- Cardiology
- Outpatients
- Women’s Services
- Therapies
- Audiology

We will be replacing windows to improve appearance and enhance the thermal efficiency of the building. New heating and LED lighting will improve the environment and reduce our energy bills.

New signage has been developed with the help of patient groups to ensure our services are easy to find. Future developments include the second and third floors of the main building. Which include:

- Eye Department (Ophthalmology)
- Eye Casualty
- Dental
- Diabetic
- Education Centre
The new Children’s Development Centre, known as Acorns, is open. The new facilities provide modern, well-designed accommodation and bring together children’s services from across Bexley.

The Children’s Development Centre design ensures that good quality, integrated family services are easily accessible and welcoming to all.

The new building includes the following services:
- Audiology (hearing)
- CAMHS (Child and Adolescent Mental Health Services)
- Children’s Community Nursing
- Community Paediatrics
- Dietetics (diet and nutrition)
- Occupational Therapy
- Paediatrics
- Physiotherapy
- Portage team (early intervention service)
- Sensory room
- Speech and Language Therapy

We held workshops with children who use the services and clinicians to develop a theme. The workshop encouraged the children to find ways of including nature in the design of the building.
Guy’s and St Thomas’ new purpose-built Kidney Treatment Centre is due to open in 2017. It will replace a smaller kidney dialysis unit currently on the Queen Mary’s Hospital site. The centre will include 20 kidney dialysis stations – compared with 12 stations in the current unit – which means that more patients will be able to receive treatment close to home.

It will also have consultation rooms for outpatient appointments. Patients currently have to travel into central London for these appointments.
Queen Mary’s Hospital has an Urgent Care Centre, which is open 24 hours a day, 365 days. Patients are likely to use the Urgent Care Centre when their doctor’s surgery is closed and they have an urgent but not life threatening minor illness or injury. Typically, this could include conditions such as:

- Minor cuts, bites and stings
- Burns and scalds
- Dislocated fingers, thumbs and toes
- Minor chest, neck and back injuries or pain
- Foreign objects in wounds or other parts of the body
- Injuries, sprains and strains
- Infections, including wounds
- Fractures to shoulders, arms, hands, fingers, legs and ribs
- Minor eye injuries
- Minor head injuries with no loss of consciousness and not related to alcohol
- Minor ailments
- Minor allergic reactions
- Emergency contraception, simple women's health problems, chlamydia testing and C-card

More than 170,000 people are seen in outpatient clinics. Following outpatient clinic appointments, around 12,000 people have a day-case procedure, while around 2,000 have surgery and need to stay in hospital.

Around 8,000 children are treated at the children’s medical assessment (PAU) service.

Queen Mary’s in numbers

QMH will continue to be a vital resource for local people – especially for those in Bexley and in neighbouring boroughs.

The Urgent Care Centre and GP out-of-hours service treat 40,000 patients each year.

Around 8,000 children are treated at the children's medical assessment (PAU) service.
Contact information

Queen Mary’s Hospital
Frognal Avenue
Sidcup
Kent
DA14 6LT

Telephone
020 8302 2678

Patient Advice and Liaison Service (PALS)

Phone us on:
020 8308 5449

Email us at:
qmh-pals@oxleas.nhs.uk

Opening times:
Monday to Friday
9am - 4pm

When we are not available to take your call, there is an answer machine. If you leave a message, we will aim to call you back within one working day.

qmh.oxleas.nhs.uk